



communication policy

- 48 business hours' response
- If you agree or acknowledge, hit the "like" button in the upper right corner
- If you are on the road, on vacation, in a store, busy with proposals, etc., please put an "Out of the Office" auto-reply on
- If you are too busy to answer in 48 business hours, you are understaffed or cannot communicate well
- Do not give out phone numbers of any employee, including but not limited to VET, District Leads, Operations Leads, or Area Supervisors to any Customer that might ask for a direct contact with one of the individuals. Customers can contact 616-772-1967 or by using the website.